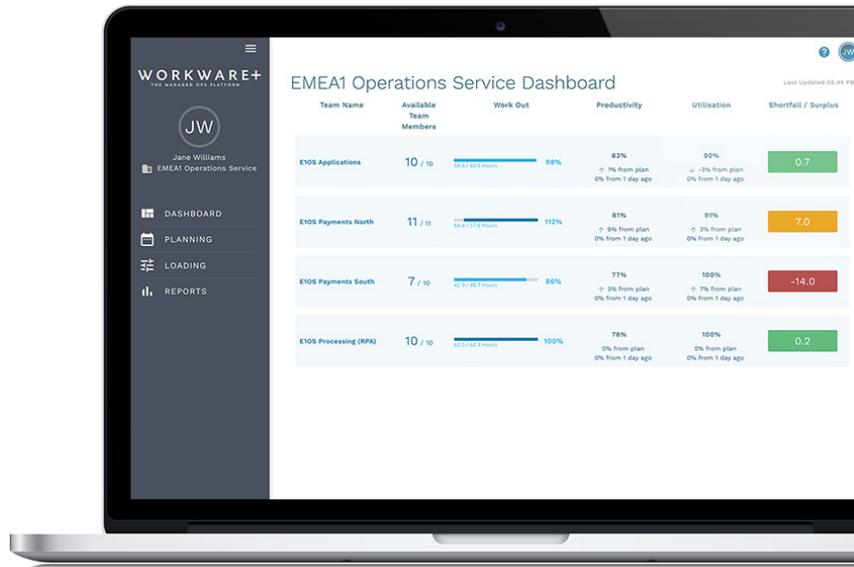


ControlIQ

Simplify running operations and take control **with management process automation.**

ControlIQ is a cloud-based workforce management solution providing Operations Managers and Central Planning Units with a single view of real-time operations data, actionable insights, and intelligent management automation tools to forecast, plan, manage capacity, and balance performance and wellbeing.



Deployed using the Active Operations Management (AOM) methodology, **ControlIQ effects change in weeks and routinely delivers a 15% productivity increase within the first year.**

See further.

An integrated system of workforce operations data and resources

Real-time data capture

Work and performance is captured and quantified wherever it is being processed, providing visibility across hybrid and distributed workforces: people, robots, remote or flex.

Aggregated ops data

Easily integrate ops data from multiple workforce intelligence resources into one single view to manage workload, drive headcount decisions and optimise operational costs.

Know more.

Take out the guesswork of your hybrid workforce management

Real-time operations dashboards

Make timely and informed decisions with actionable insights on resource availability, capacity, productivity rates and employee wellbeing.

Plans progress & analysis

Track progress against targets in real time to instantly adapt plans to new events, requirements, or unexpected changes.

Move faster.

Automated ops analysis, advanced planning and workforce optimisation

Automated advanced planning

Generate plans in one click using our system to forecast work volume and predict capacity surplus or deficit, based on historical data trends, planned work and events.

Performance and capacity management

Uncover latent capacity and efficiently reallocate resources across the entire workforce to enable a consistent, optimal level of productivity.

ControlIQ enables you to:

- ✓ Improve operational efficiency and productivity.
- ✓ Assess the resource and skills to support your short and long-term business strategies.
- ✓ Retain and attract the best talent by proactively protecting employee wellbeing.
- ✓ Integrate with Business Intelligence platforms to help supplement existing organisational dashboards.
- ✓ Build future-ready workforce operations by certifying management and employees in the Active Operations Management method.

Why choose ActiveOps and ControlIQ?

ControlIQ is an **enterprise-grade solution** giving you the most flexible workforce data collection and management process automation tools. Paired with **coaching and operational skills accreditation** powered by a proven operations framework, ControlIQ drives tangible improvements in the five operational excellence pillars.

Workware+

WorkIQ

Employee Productivity Monitoring

ControlIQ

Workforce Management

Active Operations Management (AOM)

Operations Optimisation Framework, Training and Accreditation

The 5 pillars of Operational Benchmarking with **OpsIndex**

Agility + Efficiency + Effectiveness + Focus + Control

