Employee Productivity Monitoring with

Work**iQ**

Real-time workforce analytics and employee productivity monitoring **for service operations.**

WorkiQ automatically tracks desktop activities and time spent in work and non-work applications, wherever employees are working. Ideal for hybrid workforces, WorkiQ gives Operations Managers, HR and IT timely access to actionable real-time performance, productivity and wellbeing insights, enabling data-driven decision making.

WorkiQ helps you unlock high performance and elevate employee experience and engagement. **Routinely delivers full ROI in the first six months.**

See further.

Go beyond manual, infrequent self-reporting and system statistics

Automatic, real-time workforce data collection

Gather activity and apps data from desktop and virtual machines (Citrix) to get a complete view across a hybrid, distributed workforce- human, bots, remote or flex.

Standardised metrics

Create meaningful categories of activity and get insights enabling you to align OKRs and performance across the entire workforce.

Know more.

Actionable insights take the guesswork out of your hybrid workforce

Performance, wellbeing and compliance insights

See real-time & historical trends all the way from individual to group level, accessible via regular reports and real-time dashboards – both pre-set and customisable.

Productivity insights

Automatically count work outputs and connect this with application usage and work-life balance indicators for a true picture of productivity.

Move faster.

Improved productivity and an agile future-fit workforce

Timely performance management

Quickly identify and address team and individual improvement opportunities, training, and in-the-moment coaching requirements using real-time insights.

Operational excellence

WorkiQ is built using the principles of Active Operations Management (AOM), a proven method for optimising productivity through data-driven insight.

WorkiQ enables you to:

✓ Improve performance reviews, benchmarking and goal setting for individuals, teams, and departments.

✓ Ensure utilisation and compliance associated with core applications and assess adoption of new or upgraded applications.

✓ Identify risks of employee burnout and take action to protect employee wellbeing.

✓ Reduce operational costs.

Why choose ActiveOps and WorkiQ?

WorkiQ is **an enterprise-grade employee productivity monitoring solution**, making it a good fit for large enterprises that require a high level of security and scale.
Paired with **coaching, operational skills accreditation** and powered by a proven operations framework, WorkiQ will enable you to build a solid foundation across the five operational excellence pillars.

Workware+

WorkiQ Employee Productivity Monitoring	**ControliQ** Workforce Management

+ +

Active Operations Management (AOM)
Operations Optimisation Framework, Training and Accreditation

The 5 pillars of Operational Benchmarking with **OpsIndex**
Agility ⊕ Efficiency ⊕ Effectiveness ⊕ Focus ⊕ Control

ACTIVEOPS