

ActiveOps CEO, wins Enterprise Entrepreneur at the 2018 WCIT Enterprise Awards

Richard Jeffery, CEO of ActiveOps, the leading provider of digital operations management solutions, has been named Enterprise Entrepreneur at the 2018 WCIT Enterprise Awards. The event, described as the ‘Oscars of the technology industry’, took place at the Dorchester Hotel in Park Lane.

Jeffery won in the category of Enterprise Entrepreneur category ‘from a commercial organisation with an annual turnover of over £10 million’. His company, ActiveOps, provides advanced digital operations management solutions to financial services, BPOs, government, healthcare and other service industries across the world, with clients including, RBS, ATOS, Nationwide, IRD New Zealand, ABSA and Barclays.

Uniquely focused on the founder rather than the businesses, the ceremony boasts previous winners that have achieved prominence in both private and public markets. The judging panel were looking for examples of vision, growth, innovation, funding, use of capital, use of resources, strategy, execution, ambition and determination to succeed.

Jeffery’s company ActiveOps has experienced fantastic growth and success over the last year, as their cloud-based Workware™ solutions solves the challenges of securing the full operational value from Robotic Process Automaton (RPA) and Artificial Intelligence (AI) processing technologies.

Speaking about the award win, Jeffery said: “Being named Enterprise Entrepreneur of the Year comes as a great honour, all the more so given that it has been awarded by a judging panel of highly respected entrepreneurs. ActiveOps success is built on our team, our channel partners and our customers achieving remarkable outcomes, consistently and sustainably. We solve the challenge of driving real value out of investments in new digital technologies – and the capability to execute successfully remains the ultimate competitive advantage”.

ACTIVEOPS
Manage Differently

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ActiveOps Workware™ enables the optimisation of individual and robotic teams and departmental resources from a single solution, with operations data aggregated, analysed and presented in real-time. Using Workware™, managers can quantify work and time, identify processes to be automated, then plan and control efficient delivery.

[ActiveOps - Manage Differently](#)

ActiveOps is a leading provider of digital operations management solutions to financial services, BPOs, government, healthcare and other service industries.

Our cloud-based solutions are proven to optimise operations, reduce costs, improve service delivery and staff well-being. Customers can confidently prepare for and then run their service operations taking full advantage of the benefits of transformation programmes including RPA, automation, digitisation and outsourcing.

Workware™ enables the optimisation of individual and robotic, teams and departmental resources from a single application. Operations data is aggregated, analysed and presented in real-time. Using Workware™, managers can quantify work and time, identify capacity, identify processes to be automated and plan resources.

The Active Operations Management (AOM) Method embeds a consistent and sustainable framework of operations best practices. Operations professionals are coached to maximise the data through collaborative capacity planning, structured review meetings and skills development.

ActiveOps operates across the globe from offices in the USA, UK, Ireland, India, South Africa and Australia.

www.activeops.com

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