PRESS RELEASE

ActiveOps secures ISO 27001:2013 certification in recognition of meticulous approach to InfoSec management

Certification provides seal of approval for company's handling of data

READING, UK, 9 August 2018;

ActiveOps, a leading provider of digital operations management solutions, has been awarded the ISO 27001:2013 certification, underlining the organisation's consistent, dedicated approach to managing information in a secure manner. This places ActiveOps amongst the gold standard of businesses tasked with maintaining the confidentiality and integrity of information, meaning customers can adopt the company's tools and services with added peace of mind.

ISO 27001:2013 was developed to provide a model for establishing, implementing, maintaining and continually improving an information security management system within businesses, as well as the assessment and treatment of information security risks. For ActiveOps, this has meant the company demonstrating a steadfast commitment to the highest possible standards when it comes to keeping data secure, including procedures governing access to information and the on-boarding, training and off-boarding of staff in charge of handling sensitive data.

Kevin Evans, CTO of ActiveOps, said: "We often get asked by our customers what we're doing to keep data safe, as they're keenly interested in the data supply chain and the processes behind sharing this data with third parties. This, along with the need to remain compliant with regulations such as GDPR, has meant that we've always had good controls in place that we've modelled on ISO standards, as part of a strong, board-driven information security management programme which emphasises continuous improvement. However, this certification provides the seal of approval that will be important in taking our reputation to another level."

For Evans, securing a certification of this nature makes the procurement of IT services considerably easier for businesses, leading to increased efficiencies and improved effectiveness of technology tools and services.

He concluded: "Gaining an externally audited certification like this one brings peace of mind to businesses looking to spend precious budget on IT services that they can be confident will work well for them. IT departments are frequently tasked with getting things done to a high standard but with minimal time in which to do it, so having standards in place such as ISO 27001:2013 brings this extra degree of assurance that the investments our customers make in new IT services will not only be worthwhile, but will make a lasting difference to the efficiency of operations at the company."

ΛCTIVEOPS

Manage Differently

Chief Technology Officer, Kevin Evans.

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- Kevin Evans, CTO of ActiveOps.

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About ActiveOps

ActiveOps is a leading provider of digital operations management solutions to financial services, BPOs, government, healthcare and other service industries.

Our cloud-based solutions are proven to optimise operations, reduce costs, improve service delivery and staff well-being. Customers can confidently prepare for and then run their service operations taking full advantage of the benefits of transformation programmes including RPA, automation, digitisation and outsourcing.

Workware™ enables the optimisation of individual and robotic, teams and departmental resources from a single application. Operations data is aggregated, analysed and presented in real-time. Using Workware™, managers can quantify work and time, identify capacity, identify processes to be automated and plan resources.

The Active Operations Management (AOM) Method embeds a consistent and sustainable framework of operations best practices. Operations professionals are coached to maximise the data through collaborative capacity planning, structured review meetings and skills development.

ActiveOps operates across the globe from offices in the USA, UK, Ireland, India, South Africa and Australia.

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