

Job details	Job title:	Product Manager
	Reporting to:	Product Director
About ActiveOps	<p>ActiveOps – Manage Differently</p> <p>Since 2005, ActiveOps has been enabling organisations to improve their operational efficiency by helping managers and teams deliver their best possible performance.</p> <p>ActiveOps provides cloud-based software and services to meet the increasing market demand for back office workforce optimisation.</p> <p>Workware™, our cloud-based software, is purpose-built for the back office to quantify work and time, manage capacity, and measure productivity for people and robots. It enables capacity to be optimized, reducing costs and improving service delivery across diverse and complex back office operations.</p> <p>The Active Operations Management (AOM™) method enables teams to collaborate and sustain higher performance through a consistent management framework. Better communication and improved control results in increased staff engagement and well-being.</p> <p>ActiveOps operates across the globe from offices in the UK, Australia, India, South Africa and North America, supporting back office and shared service operations in financial services, shared service centres, government organisations and Business Process Outsourcers (BPOs).</p> <p>More information can be found at www.activeops.com.</p>	
Job Description	<p>Product Manager job description</p> <p>ActiveOps is looking for an experienced, talented Product Manager to join and help us shape our product. You'll be a part of an energetic, fast-paced team and work closely with IT, Design, Marketing and Sales to map the direction of the product and roll-out features that drive business goals.</p> <p>We are looking for someone who can work across the entire product development cycle – customer research, UX discovery, hypothesis definition, wireframing, sprint planning and product marketing.</p> <p>In this role you will develop products by identifying potential solutions, conduct market research generate product requirements, determine specifications, production timetables, pricing, and time-integrated plans for product introduction and develop go-to-market strategies.</p> <p>To be successful in this role, you should be able to identify user's needs and work with cross-functional teams to manage product releases. Ultimately, you'll help us roll-out products that deliver our company's vision.</p>	

Areas of Responsibility	<p>Product Manager duties and responsibilities</p> <ul style="list-style-type: none"> • Take lead as the Product Manager with an overall responsibility for the success of your product • Define product vision, roadmap, growth opportunities, gather and evaluate ideas and opinions • Research and analyse market, the users, and the roadmap for the product • Follow our competitors and the industry • Define go-to-market plans and product pricing, cost structure while managing one of more budgets • Represent the customer (be a proxy) within the development process • Plan and prioritize product feature backlog and development for the product • Assess value, develop cases, and prioritize stories, epics and themes to ensure work focuses on those with maximum value that are aligned with product strategy
Skills Required	<p>Required Skills/Experience</p> <ul style="list-style-type: none"> • Previous working experience as a Product Manager for 3 year(s) in tech led companies with preference to SaaS based propositions • Hands-on experience managing all stages of the product life cycle • Bachelors Degree in Product Management similar relevant field • Preferred experience working in business operations or IT, but not limited to • Outstanding communication, presentation and leadership skills • Excellent organizational and time management skills • Sharp analytical and problem-solving skills • Creative thinker with a vision • Attention to details
Package	<p>Package</p> <ul style="list-style-type: none"> • Permanent Full Time Contract • A competitive £50,000 - £60,000 / year (this may be negotiable for the right candidate) • Office location: Reading, UK • 25-days annual leave pro rata • Private Health Care • Pension contribution • Flexible working, work-life balance