

- Position: Database Administrator
- Location: Remote with occasional travel to our office in Reading, Berkshire
- Job Type: Full Time, Permanent
- Salary: £40k - £45k per annum

About the role:

As a Database administrator, you will be versatile with varied skills in different, relatable aspects such as SQL Database Administration, performance tuning & troubleshooting, SSRS, SSIS. You will be applying your knowledge to meet the changing, growing and evolving systems within this highly successful organisation. This is an amazing opportunity for someone who's looking to work for a driven, rapidly growing company with a passion for database administration to learn and develop invaluable skills as well as lead on projects and work with new and exciting technologies.

You'll be a crucial player in a team of 2 DBA's supporting our global infrastructure ensuring in its smooth operation and keeping us up to date on best practices.

Around you will be our Product and Delivery teams who know all there is to know about the world of operations management, and although you'll come to know much of that yourself you'll draw heavily on them. You'll also build on a strong working relationship with Microsoft and you'll make friends and earn the respect of their technical teams as you go.

Essential Knowledge or Skills:

- Experience in Database Administration in SQL Server versions 2012 to 2020
- Experience in troubleshooting and resolving database integrity issues, performance issues, blocking and deadlocking issues, replication issues, log shipping issues, connectivity issues, security issues, reporting services, etc.
- Experience in Performance Tuning, Query Optimization, using Performance Monitor, SQL Profiler and other related monitoring and troubleshooting tools.
- Ability to detect and troubleshoot SQL Server related CPU, memory, I/O, disk space and other resource contention.
- Strong knowledge of backups, restores, recovery models, database shrink operations, DBCC commands, Clustering, Database mirroring, Replication.
- Strong knowledge of how indexes, index management, integrity checks, configuration, patching. How statistics work, how indexes are stored, how they can be created and managed effectively.
- SQL Development – ability to write and troubleshoot SQL Code and design (stored procs, functions, tables, views, triggers, indexes, constraints)

ActiveOps Job Description

About you:

What does a strong candidate look like?

- Great analytical mindset
- The ability to pick up new skills quickly
- methodological approach to troubleshooting
- Experience/interest in MS Azure SQL working with a PaaS set up
- Smart and pro-active
- T-SQL experience
- Ideally, you will have a degree level qualification, but this is not essential. Industry recognised qualifications, or the willingness to obtain them, would also be beneficial such as MCSE, MCSA etc.

Since 2005, ActiveOps has been committed to helping organisations improve their operational efficiency by helping managers and teams deliver their best possible performance. ActiveOps provides cloud-based software and services to meet the increasing market demand for back office workforce optimization and digital transformation.

The Workware+ Workforce Management Platform and enables applications is purpose built for service operations back-offices to quantify work and time, measure productivity and efficiently manage human and robotic resources in real-time. It enables capacity to be optimized, processes to be identified for automation and the agile management of the entire operation. This reduces costs, improves service delivery, staff well-being and customer service.

The Active Operations Management (AOM™) Method enables ‘teams of teams’ to collaborate and sustain higher productivity through a consistent management framework. Better communication and improved control results in higher staff engagement and reduced stress.

ActiveOps operates across the globe from offices in the UK, Australia, India, South Africa and North America supporting back office operations in financial services, shared service centres, government organizations and Business Process Outsourcers (BPOs).

To apply, please send your CV and covering letter to Lauren Dudman at enquiries@activeops.com